



BENAYA

FACILITY MANAGEMENT



A member of Al Attiyah
Architectural Group Holding



MAINTENANCE & REPAIR



BENAYA
FACILITY MANAGEMENT



About Us

Benaya Facility Management was established as a highly customer-centric, integrated solution provider of high-quality facility management services catering to the needs of Qatar's elite clients. We leverage a close-knit network of specialized in-house expertise, affiliates, and partners to enable -360degree services spanning the entire cycle from concept to design, construction and fit-out, to full facility management post-delivery.

Our wide portfolio of specialized services makes it possible to customize solutions as per the specific needs of our clients while adhering to the most stringent international standards. A combination of advanced technologies and tools, best-in-class project management practices, and an empowered workforce help us guarantee on-time delivery that far exceeds customer expectations. A fact that is testified by an elite clientele of Qatar's biggest companies who repeatedly choose us as their preferred solutions provider.





Mission: Our Purpose

Being the best Integrated Facility Management solutions partner to our clients by providing an outstanding tailor-made service built on excellence, expertise, integrity and safety standards; Our clients' vision becomes our mission.



Vision: Our Aspirations

Leading Facility Management services in Qatar by being the most preferred and reliable FM partner.

CEO's Message

It is my pleasure to welcome you to Benaya Facilities Management (BFM) Overview. BFM is member of Al Attiyah Architectural Group Holding (AAGH) who has become one of the local leading Construction fit out, design, facility management companies in Qatar, welcoming more than 3,000 employees with a variety of 23 nationalities which represents a wide pool of talent and expertise.

Since 2007, we have developed large capabilities in many areas in order to have a robust system of Operations that allows us to work rapidly and efficiently. We have prioritized the development of the talent, as we believe that our people are at the center of our core-business. Along these years we have built an Integrated Facility Management platform based on our Best Practices and know-how, which allow us to ensure the same standards of quality for every project.

BFM's vision is to become the most preferred partner for our clients by understanding their needs and providing tailor-made services with innovative and cutting-edge solutions. BFM focus on productivity as it is the key enabler for the success of an integrated facility management service. For this reason, we promote the use of technology to bring efficiencies and savings to our projects; One of our more recent developments is a virtual reality platform for training in cleaning, which we combine with the use of smart applications to manage systems in hard services.

BFM takes pride for its contribution in the cleaning and the maintenance of this facility with an excellent benchmarking for All Industries.

BFM collaborate with governmental and private companies, in sectors like Education, Healthcare, Business and Hospitality buildings, Retails, and Malls. This has contributed to develop the Experience of our teams, in different areas, becoming a reliable and flexible team, willing to undertake any challenge with motivation and engagement. Our policies are defined to comply with our clients' requirements and with the Governmental regulations and laws, and committed to ensure the safety and good welfare of our employees across all the communities where we operate.

As part of our Corporate Social Responsibility, BFM proactively engages with local organizations in different areas. Inclusion at the workplace, education, humanitarian help, or healthcare are examples of the areas of collaborations. Besides this, we are devoted with the protection of the environment, one of the pillars for Qatar National Vision 2030.

Thanking You

Hamad bin Abdullah Al Attiyah

CEO

Company Values

- Customer Oriented
- Trustworthy & Reliable Team
- Excellence & Expertise
- Safety & Environment
- Innovative Solutions



VALUE

+ MAX

We care and we believe in satisfying the needs of our clients, by providing customized service to our clients.

Benaya Facilities Management Company aims to maintain strong links with some of the world's biggest organizations and confers regularly with the local bodies that promote proactive joint economic relations.

BFM is a proud member and supports the following organizations:

Being an active member of Qatar's organizations offer development, connections and enhances business profile by opening up opportunities for networking and professional growth to both parties.

Together with these associations, BFM works towards the common goal of promoting and improving business in Doha's market.

Facility Management and Maintenance services

Delivering a -5star facility management service has been the cornerstone of our growth. We fully understand that quality is of a high importance when it comes to delivering our services to sensitive environment entities, but what we have found even more important; is keeping our clients happy by the way we deliver our services. We do this with our handpicked team that comprise of people who will be a perfect fit to work in our client's facilities; who also promise delivering 'service.

Hard Services



BFM's objectives are to maintain the clients-built assets by implementing a robust planned maintenance regime to protect their investment and ensure that the premises are well maintained and free of defects.

We also ensure that we conduct our operations in a safe and efficient manner to achieve high standards of performance to the engineering assets and services and to support business continuity and protect the working environment whilst meeting statutory obligations.

Our goal has always been to provide a high and continually improving level of service to benefit the occupants of the premises whilst endeavoring to make cost savings and improve the efficiency and effectiveness of the maintenance service.

Electrical

- ▣ Low Voltage power distribution systems
- ▣ General lighting luminaries, distribution system and switchgear
- ▣ Lightning protection systems
- ▣ Maintenance of Traffic Signage & Traffic signal
- ▣ Standby Generators
- ▣ Uninterruptible Power Supply (UPS) Systems
- ▣ Emergency power System (ATS)
- ▣ Emergency Lighting systems
- ▣ Solar External Lighting System
- ▣ LED Lighting Systems
- ▣ Variable Frequency Drives
- ▣ Public Address Systems



Mechanical & HVAC

- 🏠 Chillers & Cooling systems with Integrated Control system.
- 🏠 Fresh Air Handling units.
- 🏠 Air Quality and Air Flow Monitoring Systems.
- 🏠 VAV and Fan Coil units.
- 🏠 Supply and extract ventilations.
- 🏠 Dampers, Air grills and Diffusers.
- 🏠 Hot water & Heating systems.
- 🏠 Window/Split/Package Air Conditioning System.
- 🏠 Exhaust Fans.
- 🏠 Pressurization Fans.
- 🏠 Automatic and Sliding Door system.
- 🏠 Automatic/Magnetic/Roller shutter Doors.
- 🏠 Maintenance of Elevators and Escalators.



Plumbing

- 🏠 Pumps and Plumbing system
- 🏠 Pumping Stations
- 🏠 Chilled Water Pumps
- 🏠 Sewage Pumps
- 🏠 Sump Pumps
- 🏠 Water Feature Pumps
- 🏠 Domestic Water Pumps
- 🏠 Irrigation Pumps
- 🏠 Domestic hot, cold, mains and potable water including tanks
- 🏠 Submersible Pumps
- 🏠 Urinal systems
- 🏠 Drain pipes
- 🏠 Sewage System
- 🏠 Manholes
- 🏠 Building Sanitary system and fittings



Civil & Architectural Works

- ▣ Carpentry
- ▣ Painting
- ▣ Masonry
- ▣ Locksmith
- ▣ Traffic Barriers
- ▣ Doorways and Signage
- ▣ Utility Trays and Pipe Racks
- ▣ Ceiling Cladding



Soft Services

BFM's objectives are to provide a cleaning service that creates an aesthetically pleasing and socially acceptable environment by providing a superior high quality cleaning service that satisfies and exceeds customer expectation. It is our aim to provide a service that presents a clean and professional image and a clean working environment. We also aim to constantly mend the level of service whilst endeavoring to improve efficiency and introduce innovation.

General Cleaning

- ▀ Reprographics and Document Management
- ▀ Security Management
- ▀ Pest Control and Disinfection Services
- ▀ Landscaping Maintenance
- ▀ Irrigation Services
- ▀ Fire Fighting and Suppression Systems
- ▀ Fire Alarm Systems
- ▀ Emergency Lighting systems
- ▀ CCTV Management Systems
- ▀ External Façade Cleaning
- ▀ 7x24 Fault Reporting Center / Help Desk

Soft Services

Actively managing assets is essential for the efficient and sustainable operation of any organization. BFM's key principle is to intervene with repair and maintenance activities at strategic points in order to maintain the performance of an asset and extend its life. We believe that a good asset management strategy can deliver significant financial and performance/service improvements to an organization. It also has a positive impact at an operational level.

BFM's proactive asset management approach provides a holistic view

of the assets condition, location and when it will next be maintained or replaced which enables effective Planned Maintenance as well as reducing backlog liabilities.

BFM uses Oracle Enterprise Asset Management (Oracle eAM) for Asset Maintenance, Asset Tracking and to schedule Complex maintenance repair and overhaul. The software is easy to use and customizable to the requirements of the end user. Some of the key experiences we have achieved are:

- ⬆ A single maintenance system throughout the organization
- ⬆ Better integration between stores and maintenance
- ⬆ Comprehensive asset and component history
- ⬆ Focus on preventive maintenance, driving better asset reliability
- ⬆ Better management of maintenance workload
- ⬆ Standardized asset information and maintenance procedure
- ⬆ Ability to analyze asset and maintenance department



Commissioning And Handover

FMM's experience in commissioning and handover adds remarkable value to the process. Our intervention in the process is to make sure that everything planned is well executed through established processes and procedures.

The management of document handover plays an essential role in the process, FMM's will ensure that all files, logs, manuals, data, certificates, warranties and user guides are handed over correctly and that operational training on specialized assets is provided to client and facility management provider

Sectors In Which We Operate

We are one of the leading Technical Services Companies, who provides quality, reliability and on time services to commercial and residential properties with our unique and customized service packages that cater to the actual requirement.

Technical services offer the full range of technical services ranging from MEP installation, maintenance and repair to civil, carpentry, masonry and painting. We specialize in home maintenance, one-time jobs to turnkey MEP projects including rectification and renovation of buildings. Our core competency is in HVAC, Electrical, Plumbing Works and Annual Maintenance contracts for commercial and residential built environments such as towers, multi-use buildings, villas, flats and offices.

We have designed each FACILITIES SERVICE SOLUTION exclusively to meet the individual requirements and their work environment apart from the usual scope of services.

Services



Fit outs New office fit outs, partitions, layout modification works



AC Duct Cleaning Comprehensive AC duct cleaning Services to maintain good IAQ (Indoor air Quality)



Pest Control Ants, Cockroaches, mice, rats, bugs and various pest control treatment available to your requirement.



AC We provide all type of AC Installation & maintenance Services ranging including Package AC, Split AC, Ducted Units, VRF / VRV, Chillers, AHU & FCU



Civil All kind of civil works ranging from masonry, tiling, gypsum works, interlock works, move in – Move out works



Carpentry Includes cabinet repairs, door repair, door replacement (wooden and aluminum doors), window glass replacement, door lock changing



Painting works Internal painting, external painting, changing colors of wall, paint touch up works, road marking, epoxy painting.



External and Internal Villa Cleaning External Façade cleaning, window glass cleaning services, Carpet cleaning, floor polishing floor buffing.



Electrical Wide range of electrical services including Lighting works, Rewiring wiring, rectification of burned sockets, Thermography, Capacitor bank repair, load balancing works, motor rewinding and New electrical system installation or modification of electrical wirings & panels, Lighting arrester and Earthing works.



Plumbing Blockage removal, pipe leak repairs, mixer replacement, arresting water leakage, WC replacement, Eliminating bad smell from toilets, Booster pump repairs, PRV replacement, Pressure tank repairs, pump repairs.



Swimming Pool Maintenance Regular cleaning of pools, pool leak repairs, Pool equipment's maintenance, filtering system replacement, chemical dosing system maintenance and installation, Pool Fencing and Pool Tiling works, pool lighting repair and replacement service.

Landscaping

🏠 Your exterior campus is where clients and visitors earned their first impression of your business. We well understood that the campus should react your facility's operational excellence. Find the answer to your landscaping need by consulting with our certified and insured landscaping staff is skilled at making a common exterior uncommonly beautiful. Whether it is installing new landscaping designs, restoring.



Projects Gallery



Al Saad Building Complex

- Scope of Work: Turn Key
- Main Contractor: AAC
- Description: Twin Residences Tower
- Location: Doha, Qatar



Private Villa

- Scope of Work: Turn Key
- Main Contractor: AAC
- Description : G+F+P Including landscaping
- Location : Al Waab, Doha, Qatar



Al Waab Compound

- Scope of Work: Turn Key
- Main Contractor: AAC
- Description: 19 Villa
- Location: Al Waab, Doha, Qatar



Al Waab Masjid

- Scope of Work: Turn Key
- Main Contractor: AAC
- Description : GF+FF Including landscaping
- Location : Al Waab, Doha, Qatar

Al Sharq Twins Tower

- Scope of Work: Turn Key
- Main Contractor: AAC
- Description: 3B + G + 14F Commercial Tower
- Location: Asalta, Doha, Qatar



Private Palace

- Scope of Work: Turn Key
- Main Contractor: AAC
- Description : GF+FF+P Including landscaping
- Location : Al Waab, Doha, Qatar



Lagoon Compound

- Scope of Work: Turn Key
- Main Contractor: AAC
- Description : 20 VILLAS - GF+FF+P Including landscaping
- Location : Doha, Qatar



Pearl Dermatology Clinic

- Scope of Work: Turn Key
- Main Contractor: AAC
- Description: G+F+P
- Location: Al Waab, Doha, Qatar

AAGH Group Subsidiaries



مجموعة العتية المعمارية القابضة
Al Attiyah Architectural Group Holding





HELPING HANDS

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